Krystal King Krystalk60@gmail.com: Cell: 315-960-4208 216 Dale Street Syracuse, New York 13208 685 Burcale Road - D5-RCC Myrtle Beach, SC 29579 Skills. ☐ Work well with teams ☐ Excellent verbal communication skills □ Problem Solver ☐ Attention to details ☐ Ability to work under pressure ☐ Basic computer skills ☐ Flexible and able to adjust to the work environment ☐ Multi-tasking **Work History** Thompson and Johnson Equipment - 2016-current Researched and resolved billing and invoice problems. • Balanced batch summary reports for verification and approval. Revamped billing quality system to prepare for important audits. Coded and processed customer invoice payments. Verified details of transactions including funds received and total account balances. AMP Urology- 2013-2016

□ Organization of patient files and practice records

insurers and HMOS

☐ Billing out patients co-pays

☐ Checked patients in and out of office, also entering insurance information

□ Excelled at reversing denials into fully reimbursed medical claims

☐ Leveraged medical coding knowledge and communication skills to advocate for patients with

<u>Olive Garden -</u> 2013-2017 □ Serve patrons □Open and close restaurant				
□Open and close restaurant □Perform food preparation duties such as				
preparing salads and cold dishes, brewing coffee in fast paced kitchen □ Present wine samples to all guests and open bottles for them upon their request				
Ruby Tuesday's -2009-2013				
□ Greeted patrons and took food and beverage orders.				
•Mixed alcoholic and non-alcoholic drinks, including hotel specialty cocktails.				
Cleaned and maintained the bar area; arranged bottles and glasses to create attractive				
displays.				
Calculated bar tabs and collected and processed payments				
Opened and closed restaurant				
Limp Lizard Restaurant -2009 - 2012				
□ Supplied service areas with coffee, food, tableware, and Linens.				
☐ Maintained portion control for all food orders. Operated cooking equipment such as grills and				
deep-fryers.				
□ Prepared and beverages such as coffee, soda, and juice drinks, Alcohol				
☐ Handled large cash drops at end of the night				
□ Open and close restaurant				
<u>Dinosaur BBQ-</u> 2005-2012				
□ Open restaurant and prepare server stations.				
□ Stock and prepare bar, cut fruits, stock ice and glasses.				
 □ Drop cash at end of shift. □ Serve food and drinks, ensure all is correct and in a timely manner. 				
☐ Describe menu and drinks and if there are any specials.				
□ Trained new waitstaff on menus and service standards				

References available upon request