

Haylee Byrd

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Work Experience

Order Picker/Packer

Amazon Warehouse | Pooler, GA

August 2024 to August 2025

I stood in a designated area scanning specific items and placed them in their designated bins to be packaged to go out for delivery.

Customer Service Representative/Call Center

ResultsCX | Wichita Falls, TX

February 2023 to July 2024

I worked from home answering calls and helping members with their health benefits cards, help them place orders, help them pay utility bills, or just help with any questions they may have.

Order Picker

Amazon Warehouse | Columbus, OH

January 2022 to January 2023

I worked at an Amazon warehouse as an order picker.

Kitting Associate

Coty | Sanford, NC

October 2020 to March 2021

I was a line worker in the kitting department placing product or labels on or in boxes and other packages while making sure everything looked how it was supposed to and didn't have any misprints. I would place each item in its designated box or package when it reached me on the line.

Walmart produce associate

Walmart | Conway, SC

May 2020 to August 2020

I was a temporary associate in produce to help during COVID-19.

Wal-Mart Cashier

Walmart | Sanford, NC

November 2017 to January 2018

I ran the front registers and helped in customer service as well. I also helped out in jewelry from 5pm-10pm on days they didn't have employees.

Speedway Cashier

Speedway LLC | Aynor, SC

August 2016 to November 2017

I ran the front registers while making sure the store and parking lot stayed clean. I also helped stock shelves on the days the trucks came.

Papa John's Team Member

Papa John's | Fort Bragg, NC

February 2016 to June 2016

At Papa Johns I ran the front register while answering phones to take orders as well as take orders from walk-in customers. I also helped clean the store and would occasionally help make pizzas.

Education

High school diploma

Overhills High School | Spring Lake, NC

August 2015 to June 2016

Skills

Customer relationship management Load & unload Windows Computer literacy Accounts receivable Materials handling Outdoor work Writing skills Phone call backs Quality control Computer operation Attention to detail Interpersonal communication Mobile devices Customer relationship building Packaging Unloading English Assembly Phone etiquette Technical troubleshooting support Lead generation Microsoft Outlook Retail Sales Microsoft Excel Ethernet Grocery store Record keeping Cash Handling Warehouse management system Warehouse experience Cherry picker Professionalism Cleaning Experience Hand tools Hospitality Time management Delivery driver experience Sales Cash register Quick service & fast food restaurant Food Preparation Kennel Experience Conducting sales calls Dog handling Guest services Animal Care Load & Unload Detailing Technical support Produce Experience Communication skills Typing Retail sales Microsoft Office Data entry Customer service Cold calling Organizational skills Heavy lifting Residential cleaning Customer support RF scanner Loading Microsoft Powerpoint Box truck Phone answering Microsoft Word Cash handling Daycare Live chat Pallet jack Client interaction via phone calls Pet Care Appointment scheduling Commercial Cleaning Cashiering

Languages

English

Certifications and Licenses

Driver's License

Non-CDL Class C

CPR Certification

Additional Information

Authorized to work in the US for any employer