Tiffany Butler

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PROFESSIONAL SUMMARY

I can provide excellent customer service with a strong work ethic as a strong team member that is flexible and adaptable to schedules and coworkers while working in a business management atmosphere.

EDUCATION -

Criminal Justice - Associate of Arts - 2024

Columbus Career & College Academy - Whiteville, NC

WORK HISTORY

Fast Food Cashier - July, 2023 to Present

Cook Out - Whiteville, NC

- Greeted customers with a friendly attitude and smile while speaking to a customer while at the window drive-thru
- Operated POS transactions and cash sales.
- Double-checked orders for accuracy.
- Sanitized the workspace and equipment at the end of the shift at night.

Sales Associate - February, 2022 to May, 2023

Food Lion - Whiteville, NC

- Assisted organizing displays and stocking shelves while at the registers.
- Offered help to customers finding specific items in the store.
- Retained a calm demeanor and professionalism while dealing with difficult customers
- Operated POS transactions and other other forms of currency as receipts from customers accurately.

Fast Food Team Member - August, 2021 to January, 2022

Bojangles - Whiteville, NC

- Took orders from customers promptly while at the drive-thru and offered menu selections, substitutions, and add-ons.
- Mixed soft drinks, water, and tea beverages to give the customers.
- Replenished condiments and supplies at the drive-thru area and kept those service areas clean.

Cashier - April, 2021 to July, 2021

Roses Discount Store - Whiteville, NC

- Counted the cash in the register drawer at the start and end of each shift.
- Checked out customers by scanning barcodes at the register
- Managed customer complaints to resolve the necessary steps of their problems.
- Processed returns and exchanges of store merchandise.
- Kept an open communication with management with any problems that arose with customers or other employees.

ACCOMPLISHMENTS

- Represented CCCA Ambassadors 2019-2021
- Awarded " Most Employability Award" in 2021 at CCCA.
- Earned Servsafe certification in Culinary Arts while at CCCA in 2020.